



Dear Participant:

Your contract for behavioral health care coverage through *Carelon Behavioral Health, Inc.* contains a Coordination of Benefits (COB) provision that requires *Carelon Behavioral Health, Inc.* to investigate any duplicate coverage or benefits to which you may be entitled. Please complete the questionnaire and return it to *Carelon Behavioral Health, Inc.*, Attn: COB Department. If you have any questions pertaining to this questionnaire, please contact Member Services at the number listed on your benefits card.

If you are unsatisfied with our decision to request completion of the questionnaire to process your claim(s) you have the right to request a grievance. A grievance must be requested within 90 calendar days of your receipt of this notice. Please identify the issue and provide any comments or supporting documentation that you wish to be considered in the resolution of your grievance. To contact *Carelon Behavioral Health, Inc.* to file a grievance, call your Member Services department at the number listed on your benefits card or in writing to:

Carelon Behavioral Health, Inc.  
Attn: Complaints and Grievance Coordinator  
PO Box 1851  
Hicksville, NY 11802

Thank you for providing the requested information so that we may continue to process your claim(s) properly.

Sincerely,

*Carelon Behavioral Health, Inc.*  
COB Processing Unit  
PO Box 1850  
Hicksville, NY 11802-1850

**Carelon Behavioral Health, Inc. COB Questionnaire**  
**SAG-AFTRA Health Plan**

**SUBSCRIBER INFORMATION (Please Print Clearly or Type)**

Subscriber Name: \_\_\_\_\_ Subscriber ID#: \_\_\_\_\_  
Employment Information (Please check the appropriate boxes)  
Actively at Work:  Yes  No  
Total number of employees at company is:  1-19  20-99  100+  
Retired:  Yes  No Date of Retirement: \_\_\_\_/\_\_\_\_/\_\_\_\_\_  
Spouse's ID#: \_\_\_\_\_  
Spouse's Name: \_\_\_\_\_ Spouse's Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_\_

**COVERAGE INFORMATION**

- Please Note: If you, your spouse, or dependent(s) have other mental health/substance use coverage currently or within the last 24 months, please complete the appropriate section(s) below. If this does not apply, please sign and date the form below and return to Carelon Behavioral Health, Inc.

**PART A**

1. Current other mental health/substance use coverage  
Carrier Name: \_\_\_\_\_  
Subscriber's Name: \_\_\_\_\_ Subscriber's ID#: \_\_\_\_\_  
Policy Effective Dates: Start \_\_\_\_/\_\_\_\_/\_\_\_\_ End \_\_\_\_/\_\_\_\_/\_\_\_\_  
Covered Dependents: \_\_\_\_\_
2. Have you or any member of your family (covered on this plan), had other mental health and substance use coverage within the last 24 months?  Yes  No  
Carrier Name: \_\_\_\_\_  
Member's Name: \_\_\_\_\_ Member's ID#: \_\_\_\_\_  
Policy Effective Dates: Start \_\_\_\_/\_\_\_\_/\_\_\_\_ End \_\_\_\_/\_\_\_\_/\_\_\_\_  
Covered Dependents: \_\_\_\_\_

**PART B: Complete if divorced, legally separated, or a single parent and you have dependent children covered under this plan.**

1. Does the other biological parent of your dependent child(ren) provide mental health/substance use coverage?  Yes  No  
If yes, please provide the following information:  
Name of other mental health/substance use plan: \_\_\_\_\_  
Subscriber's ID#: \_\_\_\_\_
2. Are you divorced or legally separated?  Yes  No  
Date of divorce/separation: \_\_\_\_/\_\_\_\_/\_\_\_\_  
Are you a single parent?  Yes  No

*Please provide a copy of the section of the court decree pertaining to health coverage.*

**PART C: Complete this section if you, your spouse and/or your dependents are eligible for Medicare.** Please enclose a copy of the Medicare ID card for each member of your family.

1. Name of Member eligible for Medicare: \_\_\_\_\_  
Effective Dates of Medicare: Part A: \_\_\_\_/\_\_\_\_/\_\_\_\_ Part B: \_\_\_\_/\_\_\_\_/\_\_\_\_
2. Reason for Medicare coverage, please check one:  
 Age 65 or older  Retirement  Disability  
 End Stage Renal Disease (ESRD) Date Dialysis Treatment Began: \_\_\_\_/\_\_\_\_/\_\_\_\_\_

Signature: \_\_\_\_\_ Daytime Telephone #: \_\_\_\_\_ Date: \_\_\_\_/\_\_\_\_/\_\_\_\_\_